WIRELY CONNECT

One Talk feature codes: all 41

Dial the code like a phone number and listen for the confirmation tone or message. Almost every code starts with two stars (**); voicemail (*86) is the only one-star code. Watch the trailing stars: **67 and **67* do different things, and so do **92 and **92*. Codes work from the phone dialer on a smartphone with One Talk built in. Verizon's code list says they work on its other One Talk devices too; if a code doesn't take on your desk phone or app, use its menu or settings instead.

CODE	WHAT IT DOES	HOW TO USE IT
Forwarding (11)		
****72**	**Forward all calls (on)**	Dial **72, enter the number and #, then wait for the tones.
****73**	**Forward all calls (off)**	Dial **73.
****21***	**Check where “forward all” is sending calls**	Dial **21*, then listen.
****90**	**Forward when busy (on)**	Dial **90, enter the number and #.
****900**	**Forward when busy (off)**	Dial **900.
****67***	**Check where “forward when busy” is sending calls**	Dial **67*. Note the trailing star: this is different from **67.
****92**	**Forward when not answered (on)**	Dial **92, enter the number and #.
****920**	**Forward when not answered (off)**	Dial **920.
****61***	**Check where “forward when not answered” is sending calls**	Dial **61*, then listen.
****76**	**Selective forwarding (on)**	Dial **76. Uses the selective-forwarding rules already set up in your One Talk portal.
****760**	**Selective forwarding (off)**	Dial **760.
Pickup, park and moving calls (8)		
****98**	**Pick up a ringing call in your pickup group**	Dial **98. The longest-ringing call is answered; no extension needed.
****97**	**Pick up a specific coworker's ringing line**	Dial **97, then their extension or 10-digit number.
****25**	**Park a call**	During the call, tap Add Call, dial **25, then the extension or number and # (or just # to park it on your own line). Smartphone dialer: confirmed. In the One Talk app, use Transfer, then Park Call. Desk phones: Verizon's code list says all devices, so test it on yours.
****88**	**Pick up a parked call**	Dial **88, then the extension or number the call is parked on.
****58**	**Park a call to your group's park group**	During the call, dial **58. Only works if your admin set up a Group Call Park group. Smartphone dialer, mobile app and desktop app. Desk phones use the Group Park button instead.
****11**	**Pull your active call over from your other device**	Start a new call on this device and dial **11 (for example, to move a call from your desk phone to your cell). Smartphone dialer: confirmed on iPhone. Other devices: Verizon's code list says all devices, so test it on yours.
****33**	**Pick up or join a coworker's call (barge-in)**	Dial **33, then their extension or number. The coworker must allow barge-in.
****15**	**Join an ongoing call on your number or a line shared with you**	Tap Add Call, then dial **15 and the number that's on the call.
Voicemail (9)		
***86**	**Call your voicemail**	Dial *86. On a desk phone, press # to skip your greeting. Smartphone, desk phone and app (the app also has a voicemail button). This is the only one-star code.
****21**	**Send all calls straight to voicemail (on)**	Dial **21 and wait for the confirmation.
****210**	**Send all calls straight to voicemail (off)**	Dial **210.

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CODE	WHAT IT DOES	HOW TO USE IT
**40	**Busy calls go to voicemail (on)**	Dial **40.
**400	**Busy calls go to voicemail (off)**	Dial **400.
**41	**Unanswered calls go to voicemail (on)**	Dial **41.
**410	**Unanswered calls go to voicemail (off)**	Dial **410.
**55	**Transfer a caller straight into someone's voicemail**	During the call, tap Add Call, dial **55 plus the extension or 10-digit number, then Dial.
**99	**Clear a stuck “new voicemail” alert**	Dial **99. Smartphone dialer (Verizon's current codes page).
Caller ID and privacy (4)		
**67	**Hide your caller ID for one call**	Dial **67, then the 10-digit number. Smartphone dialer and desk phone (VZP59): confirmed. Other devices: Verizon's code list says all devices, so test it on yours.
**82	**Show your caller ID for one call**	Dial **82, then the number. Use it when caller ID blocking is normally on.
**77	**Reject calls with blocked caller ID (on)**	Dial **77. Also available in the One Talk app settings and the portal.
**87	**Reject calls with blocked caller ID (off)**	Dial **87.
Call waiting (3)		
**43	**Call waiting on (all calls)**	Dial **43.
**430	**Call waiting off (all calls)**	Dial **430.
**70	**Turn off call waiting for your next call only**	Dial **70, then make the call.
Callbacks, redial and account codes (6)		
**69	**Call back the last person who called you**	Dial **69. Works whether or not you answered.
**92*	**Erase the saved “last caller” for call-back**	Dial **92*. Note the trailing star: this is different from **92. Smartphone dialer (Verizon's current codes page).
**66	**Redial the last number you called**	Dial **66.
**8	**Cancel all pending automatic callbacks**	Dial **8. From Verizon's code PDF only.
**9	**Review and cancel automatic callbacks one by one**	Dial **9 and follow the menu. From Verizon's code PDF only.
**71	**Enter an account code for this call**	Dial **71, enter the code, then dial the number. Only if your business uses account (billing/tracking) codes.

Do Not Disturb: there's no code for it. Press the DND button on your desk phone, or in the One Talk app tap Menu, then Do Not Disturb.

Code not working? Tell us which code you tried and on which phone: wirelyconnect.com/support or 440.444.3434. We'll never ask for your Verizon password, account PIN or any one-time codes.

Sources (list checked October 21, 2026): Verizon One Talk codes page verizon.com/support/knowledge-base-211425/ ; Verizon One Talk feature access code PDF; One Talk admin guide (Group Call Park); Verizon park/retrieve, move-a-call, voicemail setup and VZP59 guides. Full links at wirelyconnect.com/feature-codes.

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